Retrieve your Network Id with the following process:

1. Open up a web browser and navigate to id.rowan.edu.
2. Click the link that says “I don’t know my username”.
3. Follow the reCAPTCHA steps to verify that you are a human.
4. Enter your information.
5. Enter your zip code

![Image of zip code input field]

6. Your network id/username will appear under “My Network Account”. To change/set your password, click the “Change Password” button and follow those steps.

![Image of network account settings]

**Note:** You may see a message informing you that you need to enroll in “Duo Two-Factor Authentication”. For information on what Duo is, read the article [here](#).

To enroll for the first time, without knowing what your password is yet, navigate to [https://duo.rowan.edu](https://duo.rowan.edu) and click “I don’t know my Rowan Network Username/Password” under “Alternative Login Options”. Follow the prompts
to enroll in duo from here. Additional information on Duo Two-Factor Authentication can be found in [this article](#).