## **Retrieve your Network Id with the following process:**

- 1. Open up a web browser and navigate to *id.rowan.edu*.
- 2. Click the link that says "I don't know my username".

Username:	
Password:	l don't know my username
	I need to set or reset my password
	Log In

3. Follow the reCAPTCHA steps to verify that you are a human.

Step 1: Are you a human?
Please check the box below to verify you are human:

4. Enter your information

Step 2: Confirm	Your Identity	
Enter the following	biographical information.	
Last name:		
Date of birth:		
January		\$
01		\$
2005		\$
Social Security Nur	nber:	
A Social Security Num do not have a SSN on fil	ber is required unless you are an international student without a SS e at Rowan University. In this case, you may enter your Banner ID.	ISN or
<b>Note</b> : It may take up the page.	to 15 seconds to complete this request. Please do not re	eload
Need Help? Conta	ict the Support Desk at 856.256.4400 or support@rowar	n.edu

## 5. Enter your zip code

Step 3: Additional Information Needed For the last step of verification, please enter your 5 digit zip code Zip code: verify Need Help? Contact the Support Desk at 856-256-4400 or support@rowan.edu	Verify Your Account	
Need Help? Contact the Support Desk at 856.256.4400 or support@rowan.edu	Step 3: Additional Information Needed For the last step of verification, please enter your 5 digit zip code Zip code:	
	Need Help? Contact the Support Desk at 856.256.4400 or support@rowan.edu	

6. Your network id/username will appear under "My Network Account". To change/set your password, click the "Change Password" button and follow those steps.

Contact Management	My Banner Information		
Photo Management	Banner ID	Reset PIN	
mail Management:	Internet Native Banner	Reset PIN	
ubscriptions	My Network Account		
	Your account is not locked or disabled.		
Preferred Email	Full Name		
assword Management:	Username		
	Primary Role		
Network Account	Password Set	Change Password	
Banner Account	All Roles		
Requests:	My Rowan Card Info		
Quotas	Rowan Card Number		
	Balance for Boro Bucks	Balance for Dining Dollars	
/PN Access		Manage	

*Note:* You may see a message informing you that you need to enroll in "Duo Two-Factor Authentication". For information on what Duo is, read the article <u>here</u>.

To enroll for the first time, without knowing what your password is yet, navigate to <u>https://duo.rowan.edu</u> and click "I don't know my Rowan Network Username/Password" under "Alternative Login Options". Follow the prompts to enroll in duo from here. Additional information on Duo Two-Factor Authentication can be found in <u>this article</u>.